

PROTECT - INVESTIGATIONS



Our Ref/Ein Cyf: DP/DAW/32/CO/00460/13

Your Ref/Eich Cyf:

2 October 2013

Mr Stephen Wood
1 Riverside Business Park
St Annes Road
Bristol
BS4 4ED

Dear Mr Wood

RE: COMPLAINT AGAINST THE POLICE

Thank you for your letter received at this office on 19/09/2013. The concerns you raise have been carefully considered and I have officially recorded them as a Complaint Against the Police in accordance with the Police Reform Act 2002 and the Independent Police Complaints Commission (IPCC) Statutory Guidance (these set out the rules for the recording and investigation of complaints against the Police).

Further information about the legislation and the IPCC statutory guidance can be found at www.ipcc.gov.uk.

Please be reassured that South Wales Police takes public satisfaction with our service seriously and it is now our duty to investigate your Complaint in a fair and impartial manner. We will make every effort to ensure your Complaint is resolved as soon as possible.

I have referred this to EASTERN Division, at Divisional Headquarters, James street, Cardiff Bay CF10 5EW and asked her to appoint a supervisor to contact you in order to discuss your concerns and agree terms of reference for the investigation of this matter.

Yours sincerely

Dale Ponting
Senior Manager
Professional Standards Department

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